

Vulnerable Victims

Outcome	To engage with our vulnerable persons community in order to prevent crime and provide support
Context	This can be broken down into Young Persons/CSE, Disabled (including Mental Health) and Older Persons
Strategic Objectives	<ul style="list-style-type: none"> • To increase the confidence in reporting of crimes by these groups. • Delivery/support of practical events / activities with relevant partners. • Identifying the level of services already available on Horsham District, and to identify any gaps. • Promoting the activities of the CSP regarding vulnerable persons.
Key Performance Indicators	<ul style="list-style-type: none"> • The number of events relating directly to these groups that members of the CSP are involved in. • The promotion of national, regional and local campaigns. • The prevention of scam crimes (which particularly target the elderly). • Producing a gap analysis of services needed for our vulnerable communities in service provision
Strategic Lead Partners	Sussex Police
Operational Delivery Lead	Chief Inspector Howard Hodges – Sussex Police

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Action	Progress	Status (R A G)
<p>1. Older Persons – To link in with Age UK regarding how to increase the level of confidence in reporting crime.</p>	<p>Meeting to be arranged by PEO Hull with police, Age UK and VSS to discuss this.</p> <p><i>Initial meeting held on 27 August 2015 between Aimee Day (Age UK) PEO Hull and PCSO Parsons. Successful talks have already been held jointly with police, banks and Trading Standards to encourage reporting of fraud and scam incidents. Discussions carried out looking at other talks that could be held such as winter security advice and personal safety.</i></p> <p><u>Action:</u> Potential for monthly talks to be held, rota to be arranged.</p> <p><u>Update:</u> Monthly talks held in October, November, (December Age UK had Christmas activities planned and asked us not to attend), January and February. Future dates to be arranged.</p> <p><i>Second meeting held at Age UK on 14 October with Hubs and Clubs Manager Aimee Day, Insp McKnight, PEO Hull and PCSO Poynter. (Mel Brown, VSS unable to attend).</i></p> <p><u>Action:</u> PEO Hull to liaise with Jan Wise – Age UK Rural Clubs Development Officer about talks being held in Southern Horsham locations.</p> <p><u>Update:</u> PEO Hull has liaised with Jan Wise and has attended the Steyning Vintage Years Group in Steyning on 08/01/16 and gave a talk to 60+ older persons in attendance about scams and crime reporting. Further talk to be held on 03/06/16.</p> <p><u>Action:</u> PEO Hull and Aimee Day to produce article for possible publication in the West Sussex County Times and The Arun Magazine (Age UK publication).</p> <p><u>Update:</u> A joint magazine article has not been produced due to Aimee Day's departure from Age UK in November. PEO Hull has met with Aimee's replacement Kirsten Shepherd who was busy settling into her new role. PEO Hull has emailed the editor of The Arun Magazine Liz Trundle to ask if there is a space available in the magazine and for deadline dates. Awaits response. Draft article is being prepared.</p> <p>Meeting to be arranged for Insp McKnight and PEO Hull to meet with Melanie Brown from Victim Support.</p> <p><u>Action:</u> PEO Hull to arrange meeting.</p> <p><u>Update:</u> Meeting still to be held. PEO Hull to discuss with Inspector McKnight.</p>	

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2. Older Persons
– Organising
regular
Operation
Signature talks
with elderly
residents.

PEO Hull to maintain a list of Op Signature talks that have been arranged by PCSOs with banks, residential homes, clubs etc. This is to be promoted within the NPT.

Talks held:

January 15:

01/15 – Billingshurst Medical Centre – PCSOs Green and Boniface – Talk to patients.

19/01/15 – Page Court, Horsham – PCSO Poynter – Talk to residents

February 15:

02/02/15 – Amberley Panel Meeting – PCSO Boniface

05/02/15 – West Hope Mews, Horsham – PCSO Poynter – Talk at supported living accommodation for adults with learning difficulties and their carers.

24/02/15 - Red Cross Volunteers, Rushams Road, Horsham – PCSO Bicknell - small introduction about scams that they could pass on to their service users.

March 15:

19/03/15 - Millennium Hall, Roffey – PCSOs Bell & Parsons

25/03/15 - Barclays Bank, Horsham - PCSOs Bell & Parsons accompanied by Trading Standards.

April 15:

10/04/15 – RAFA, Storrington – PCSO Boniface

May 15:

05/05/15 - Women's Institute, Tythe Barn, Horsham – PCSO Bicknell – Attended by 40 women, mostly elderly, local residents.

26/05/15 - Bridges Court, Roffey - PCSOs Bell & Parsons

June 15:

08/06/15 - Age UK – PCSOs Bell & Parsons accompanied by Trading Standards - Santander, Halifax, Nationwide, RBOF, TSB also invited.

11/06/15 – Probus Business Group, Southwater – PCSO Poynter – Talk given to group attendees.

22/06/15 - Age UK - PEO Hull – Barclays, Santander and Trading Standards attended. Natwest, HSBC, Lloyds also invited but did not attend.

July 15:

07/07/2015 - The Phoenix Stroke Club c/o Forest Boys School Horsham – PCSO Bicknell - different service users attend on different days

27/07/2015 - The Phoenix Stroke Club c/o Forest Boys School Horsham – PCSO Bicknell - different service users attend on different days

August 15:

September 15:

07/09/15 – Pulborough Library – PCSO Green - A community group has set up a Coffee morning for residents of Pulborough and they have asked for a talk.

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	<p>October 15: 08/10/15 – Coldwaltham Coffee Morning – PCSO Boniface</p> <p>November 15: 05/11/15 - RAFA, Storrington – PCSO Boniface</p> <p>December 15: None held due to Christmas commitments at many locations.</p> <p>January 16: 08/01/16 – Vintage Years Group, Steyning – PEO Hull – Short talk held. Further talk arranged to show DVD on 03/06/16.</p> <p>11/01/16 - Monday Lunch Club, Billingshurst – PCSO Green – talk held to attendees, DVD shown.</p> <p>12/01/16 – White Horse Court, Storrington – PCSO Boniface – talk to residents at coffee morning.</p> <p>Further 2016 dates to be added once arranged/held. Ongoing.</p>	
<p>3. Older Persons – meet with Age UK and VSS and NHW and any other agencies to discuss current service provision.</p>	<p>Meeting to be arranged by PEO Hull with police, Age UK and VSS to discuss this.</p> <p><i>Meeting held on 14 October 2015 at Age UK. Aimee Day discussed current service provisions of Age UK Horsham District:</i></p> <p><i>Day Centre at Lavinia House open 5 days a week – Monday to Friday and one Sunday a month.</i></p> <p><i>Age UK has Village Agents that cover Billingshurst & Shipley and Rusper areas</i></p> <p><i>Has Rural Clubs Development Officer for the Southern part of the district – Jan Wise</i></p> <p><i>Age UK offers a home help service – which is a paid for scheme.</i></p> <p><i>They also offer some home services which are free for example offering six weeks support when coming out of hospital. They also offer carers support.</i></p> <p><i>There staff also attend networking events.</i></p> <p><i>They offer a free befriending service which is staffed by volunteers along with an IT befriending service.</i></p> <p><i>Age UK make referrals to GP surgeries, Social Services, Mental Health Teams and police when required.</i></p> <p><u>Action:</u> Further meeting to be arranged with VSS.</p> <p><u>Update:</u> Meeting still to be held.</p>	

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	<p><i>Meeting held at The Beeding Hub 03/12/15 between PEO Hull and Debbie Wood. Debbie is looking at the possibility of forming a Befriending Coalition for Horsham District so that older people who may be lonely or requiring further support can have regular visits.</i></p> <p><i><u>Action:</u> Debbie Wood to attend the Brighton & Hove Befriending Coalition meeting in January 2016. Debbie Wood to liaise with Greg Charman at HDC. PEO Louisa Hull to contact PEO Kevin Brown at Brighton.</i></p> <p><i><u>Update 1:</u> PEO Hull has discussed the befriending coalition with PEO Brown who states it extremely successful and proactive in Brighton and that it would benefit Horsham if they could have a similar service run in conjunction with that in Brighton and Hove. PEO Johnstone at Crawley also states this may benefit the Crawley area also.</i></p> <p><i><u>Update 2:</u> Link Visiting Scheme/Befriending Coalition meeting held at Crawley Police Station on 16/03/16. Attended by Mark Eyre (Partnership Manager, West Sussex Division), Jeremy Sharpe (Director – Link Visiting Scheme), Emily Kenward (Time To Talk Befriending), Debbie Wood (Link Visiting Scheme Co-ordinator), David Sheldon (Horsham Matters/WSCC Councillor), Bernadette Lawrie (Op Signature Lead, Sussex Police), Wendy Johnstone (PEO – Crawley), Darin Bird (Reducing Repeat Demand Coordinator), Kevin Brown (PEO – Brighton). PEO Hull was unable to attend due to annual leave.</i></p> <p><i><u>Action:</u> Once available PEO Hull will disseminate briefing document to Horsham District Officers regarding the provision of support that can be sourced from the Upper Beeding Link Visiting Scheme. Further meeting to be held at the end of May. Date TBC by Mark Eyre.</i></p>	
<p>4. Older Persons - Use Sussex Police campaign diary to promote crime prevention work with Older Persons using social media and other methods.</p>	<p>PEO Hull to provide details of police campaigns to CSP, so they too can promote events.</p> <p><i>Joint CSP events and campaigns calendar exists and is updated at the start of each year.</i></p> <p><i><u>Action:</u> PEO Hull is to produce an article for January edition of The Arun and the West Sussex County Times</i></p> <p><i><u>Update:</u> As above, Arun Magazine editor has been contacted for dates of next edition and feasibility. PEO Hull is producing an article and will send on to Kirsten Shepherd at Age UK for addition of Age UK related content.</i></p> <p><i><u>Actions:</u> The use of libraries by PCSOs is to be encouraged. Tag on to existing events. PEO Hull to advise PCSOs. PEO Hull has spoken to Citizen Advice who are also happy to promote Sussex Police campaigns, hold a stock of literature etc.</i></p> <p><i><u>Update:</u> PCSOs Parsons and Bell have been liaising with Horsham library staff and will look to hold any</i></p>	

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	<p><i>relevant future events there and campaign leaflets are delivered there when available.</i></p> <p><i>04/04/16 - PEO Hull is awaiting the Sussex Police campaigns calendar for 2016/2017 from Corporate Communications, HQ and will circulate relevant campaign information to CSP members when available.</i></p> <p><i>Ongoing.</i></p>	
<p>5. Older Persons - Identify any other national, regional and local campaigns and promote them by CSP.</p>	<p>All agencies to let Lou Hull know of their campaigns, so she can co-ordinate CSP response.</p> <p><i>National Older Persons Day – PEO Hull, Neil Worth and RPU officers attended the Age UK Celebrating Later Life event on 1 October at the Drill Hall, Horsham.</i></p> <p><i>Age UK – Winter Warmth</i></p> <p><u>Action:</u> <i>PEO Hull to liaise with other agencies to establish local campaigns;</i></p> <p><i>Liaised with Jan Wise - Dingemans (Steyning), & Debbie Wood - The Beeding Hub, The Link Visiting Scheme (Upper Beeding, Bramber & Steyning) and attended joint event on 15 October 2015 at the Beeding Hub.</i></p> <p><i>Citizens Advice</i></p> <p><i>WSFR</i></p> <p><i>Horsham Matters</i></p> <p><u>Update:</u> <i>E-mail sent to Richard Davy, WSFR and David Sheldon, Horsham Matters on 04/04/16 re 2016/2017 events. PCSOs Bell and Parsons tasked to visit Horsham Citizens Advice.</i></p> <p><i>Response received from David Sheldon, Horsham Matters:</i></p> <p><i>Louisa</i></p> <p><i>We don't have any programmes specifically targeted at older people. Anyone in a crisis can be referred to the foodbank and those on low incomes and in crisis can access our Local Assistance Network services (household goods, fuel vouchers). We can also offer discounts on anything in our stores for those in need.</i></p>	

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	<p><i>If there are any areas you come across where there is a gap in provision and you think we could help then please let me know – we're always willing to consider something new!</i></p> <p><i>Regards</i></p> <p><i>David</i></p> <p>Ongoing.</p>	
<p>6. Disability - To support local disability groups and encourage reporting of Hate Crime.</p>	<p>Sussex Police Disability Engagement Officers and PCSOs to attend local community disability events and groups e.g. Oasis Disco, people come first meeting, Oak Tree Farm, Outreach 3way, Gateway Club etc.</p> <p><i>Launch of The Self Evident App by Sussex Police and the OPCC.</i></p> <p><i>Discussions ongoing with PS Peter Allen, PEO Hull and Sussex Police Corporate Communications to develop an awareness booklet/leaflet for people with disabilities and their carers, using material obtain from the Disability Hate Crime Awareness Day event at the Drill Hall on 14 October.</i></p> <p><u>Update:</u> <i>Peter Allen has advised that permission has been sort from Surrey Police to reproduce their easy read guide to reporting crime.</i></p> <p><i>Meeting arranged for 7 December, 2pm at Horsham Police Station to discuss training for carers of people with disabilities on how best to support them to report hate crimes and hate incidents. Attendees: Greg Charman, PEO Hull, PCSO Poynter, Ellie Bubb (Impact Initiatives) PS Peter Allan.</i></p> <p><u>Update:</u> <i>Further meeting held on 26 January. A training package is being produced by Horsham Police (with assistance from PS Allen), Impact Initiatives and HDC. Greg Charman is pulling final package together and a trial of the package is hoped to be trialled by the Horsham Police Cadets and by Impact Initiatives.</i></p>	
<p>7. Disability – To support local events – National Hate Crime Week and UK Disability History Month</p>	<p><i>14 October 15 – Drill Hall. All relevant agencies in attendance including Sussex Police</i></p> <p><i>29 October 15 – Bowling Club, Broadbridge Heath. Meeting with Alzheimer’s Society Support Group.</i></p> <p><i>30 October 15 – Disability Awareness Session at HQ</i></p> <p><i>16 November 15 – Horsham Youth Hub. Talk to Young Carers Group about personal safety.</i></p>	

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	<p><i>18 November 15 – Drill Hall. Blue Oasis disco.</i></p> <p><i>9 December 15 - Alzheimer’s Society, Bishopric. Meeting with Horsham District Dementia Action Alliance</i></p> <p><i>13 December 15 – St Marks Hall, North Heath Lane. Support relaxed performance of pantomime for disabled people and their carers.</i></p> <p><i>01 April 16 – Autism Awareness Event, Millennium Hall, Roffey.</i></p> <p>Further 2016 dates to be added once arranged/held.</p>	
<p>8. Disability – to support Pegasus Card</p>	<p>This is being administered by the Southwater Police Volunteers to assist in the communication by disabled persons.</p> <p>The Pegasus Card is being promoted at all events attended by the Disability Engagement Officers (DEOs) and they are signposting to the application form on the Sussex Police website.</p>	
<p>9. Disability – Agencies to discuss current service provision and to promote this.</p>	<p>To support the introduction of the Thumbs Up Scheme which is currently being used in other districts in West Sussex. The aim of this scheme is to improve services to people with a learning disability. The scheme is based on ten tips for good customer support. This is a free scheme open to all businesses and services. To take the pledge all you have to do is agree to put into action the top ten tips. These are based on what people with learning disabilities have said. The tips are straight forward, and can be put into practice with little or no cost.</p> <p>To support Horsham becoming a Dementia Friendly District. Horsham District Council have a Dementia Friendly Coordinator, Sharon Cadman, and Sussex Police are in the process of completing an action plan in order to sign up as a member of the Horsham District Dementia Action Alliance.</p> <p>A gap in the service provision for supporting carers of disabled people has been identified and a meeting to discuss this issue and how best to meet these needs is to be held.</p> <p><i>Update: PCSO Poynter has been in contact with Sharon Cadman and discussed with Inspector McKnight. Further information has been passed to Chief Inspector Justina Beeken to review and consider Sussex Police’s commitment.</i></p>	
<p>10. Young Persons – supporting Horsham Matters</p>	<p>ASB team to liaise with Horsham Matters and identify ways in which we can provide support to the youth workers.</p> <p><i>Awaiting update from ASB team.</i></p>	

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with youth work.	<i>Horsham Town Centre PCSOs have been in liaison with Horsham Matters staff and youth workers at the Café Nero project (formally Costa Coffee project) held on Friday evenings.</i>	
11. Young Persons – Listening Lunches	Police to attend listening lunches at schools to encourage reporting of crimes and provide reassurance. <i>Regularly attended by PCSO Bicknell.</i>	
12. Young Persons – Junior Neighbourhood Watch	<p>Sussex Police to support NHW in the delivery of Junior NHW in our district schools.</p> <p><i>Action: Lou Hull checking to see if we can make another application to the PPAF to support JNHW as there is a cost implication to running the scheme and their funds are currently short.</i></p> <p><i>Update 1: Response re: funding from the Police Property Act Fund (PPAF)</i></p> <p><i>Hi Louisa</i></p> <p><i>Having looked into this further, the PPAF has already donated the maximum to the NHW Foundation with the agreement that they distribute as they see fit to the Junior NHW schemes. Sorry I couldn't help further.</i></p> <p><i>Kind regards,</i></p> <p>Amy Clark YSIT and PPAF Administrator, CJ</p> <p><i>Potential request from NHW to the CSP to help fund the continuation of JNHW.</i></p> <p><i>Update 2:</i></p> <p><i>Horsham NHW have reviewed their fundraising practices and have arranged for a street collection to be held in Horsham Town Centre on Saturday 7 May. There is also consideration of a quiz night to arrange additional funding.</i></p> <p><i>Horsham Neighbourhood Policing Team will continue to support the JNHW where possible by promoting the scheme in local schools.</i></p>	
13. Young Persons – publicising Op	Child Sexual Exploitation – use of social media, posters and local press articles to highlight this issue by all CSP agencies.	

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Kite	<p><i>Sussex Police's CSE campaign is due to launch in 30 November 2015.</i></p> <p><i>Sussex Police CSE campaign now postponed until early 2016:</i></p> <p>The aim is to still launch all three phases by the end of the financial year, but the new timeline will now look like this.</p> <p>Phase 1 – Monday 18 January – Public and Parent and Carers</p> <p>Phase 2 – Monday 15 February – Children (known victims of CSE or those at risk of CSE), Friends and Siblings and Professionals</p> <p>Phase 3 – Monday 21 March – Taxi Firms, B&Bs and potential perpetrators</p> <p><i>Update: Campaign launched on above dates and was promoted via Sussex Police and Horsham Police social media accounts. Posters were distributed to key locations. CSE campaign was also promoted on the National Awareness Day on 18 March</i></p> <p><i>Horsham District Council Community Safety Team also supported the CSE National Awareness Day on 18 March via social media.</i></p>	
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